

PRESS RELEASE



Fiji TRC Contact Forms Now Available at All Post Offices Nationwide

Thursday, 29 May 2025: In a major step toward strengthening public engagement in the national healing process, the Fiji Truth and Reconciliation Commission (FTRC) has made its contact forms available at 58 Post Fiji outlets across the country.

The initiative marks a pivotal moment in the Commission's ongoing work to make truth-telling accessible to every Fijian, whether in urban centres, rural or remote maritime communities. The contact form package includes a printed form and a white manila envelope, completed forms can be dropped off in dedicated boxes at post offices, mailed via a designated postal address, or submitted by phone or online.

The FTRC's mission centres on promoting truth, healing, and reconciliation in the wake of Fiji's political upheavals since 1987. With this latest development, the Commission is broadening its reach to ensure that every voice is heard.

"Accessibility is central to our work," said Commissioner Ana Laqeretabua. "We want to make it as easy and safe as possible for people to come forward, to share their truth, and to be heard. This is not just about the past, it's about building a more united and peaceful future."

Commissioner Laqeretabua added that trauma counselling services will also be available for those who need support.

In addition to the physical rollout, the contact form was published digitally in April via FTRC's official social media platforms, enabling individuals to submit their information online. A dedicated team of researchers is currently handling submissions, conducting follow-ups, and ensuring appropriate assistance is provided throughout the process.

Forms will soon be available in vernacular languages including iTaukei, Fiji Hindi, and Rotuman. This is part of the Commission's commitment to inclusivity and respect for the nation's multicultural identity.

Those interested in taking part in the process or seeking more information can reach out via email at info@fijitrc.org, comms@fijitrc.org or call 9909 003.

This public awareness initiative is part of the Commission's Phase One operations, which officially began earlier this month following a three-month establishment period mandated by the FTRC Act 2024.

Between February and April, the Commission has recruited key staff including Head of Executive Support, Team Leader Finance and Administration, Communications Specialist, Community Engagement Specialist, Operations Coordinator, an Information Data Management Specialist and a Reconciliation Specialist.

The Commission has also received training and technical support from the EU Facility in Conflict and Transition. Drawing from global best practices and lessons from other truth commissions, this support has been instrumental in shaping the Commission's statement-taking, public hearings, and reconciliation processes.

As part of its national awareness campaign, the FTRC has participated in major public events including the Girmit Commemoration in Labasa from May 10 to May 12 and will continue its outreach during the Ratu Sukuna Day Celebrations 2025 from May 27 to 30.

Plans are also underway to launch a toll-free number to further improve access to the Commission's services for all Fijians.

About FTRC:

The FTRC is an independent entity set up for truth-telling, reconciliation, and national healing. The mandate of the FTRC is to examine past political upheavals and their impact on people's lives. The Commission is looking at the physical and emotional harm, loss of life and property, and systemic injustices on people.

The purpose of this work is to foster unity and social cohesion in a society where everyone feels safe, equal, included and able to thrive. The Commission seeks to honour the lived experiences of survivors by providing a platform for voices to be heard, validated, and acknowledged.

The Commission emphasises that truth-telling is not about retribution. It is about recognition, healing, to ensure that history is not repeated. Through reconciliation, the Commission aims to build a stronger, more just, and peaceful Fiji for future generations.

Note: The Commission is encouraging members of the public to contact us in relation to any of the above. We look forward to hearing from you.

Reach us by phone, email, or through our Facebook page, where a contact form is also available.

Phone: 9909003

Email: info@fijitrc.org or comms@fijitrc.org

Facebook: <https://www.facebook.com/FijiTRC>

Source: Fiji Truth and Reconciliation Commission

Media Queries Contact:

Maria Vula

Communications Specialist

Fiji Truth and Reconciliation Commission

M: +679 9909003